

***NEW* Landscape Waste/Food Scrap**

Subscription Program:

Arlington Heights residents may now participate in food waste composting by subscribing to the new 95 or 65 gallon landscape subscription program.



- Residents must subscribe for service.
- Food scraps may only be placed inside the cart.
- No food scrap material is permitted in paper landscape bags.
- Landscape outside of carts must be stickered.
- Subscriptions cannot be prorated.
- Between October 15-Dec 15, up to 7 unstickered landscape bags or bundles may be placed at the curbside next to the cart.

	April 1-Dec 15
95 Gallon	\$165/season
65 Gallon	\$150/season

What Food Scraps May Be Composted?

<u>Yes</u>	<u>No</u>
Fruits	Teabags & coffee filters
Vegetables	Meat, poultry or seafood (no shells or bones)
Bread, Grains	Paper products (paper towels, plates, napkins, egg cartons, pizza boxes)
Pasta, Cereal	Glass, plastics & styrofoam
Dairy (no liquids)	Diapers, pet litter & waste
Coffee grounds & tea leaves	Liquids, grease & oil

Landscape Sticker Program:

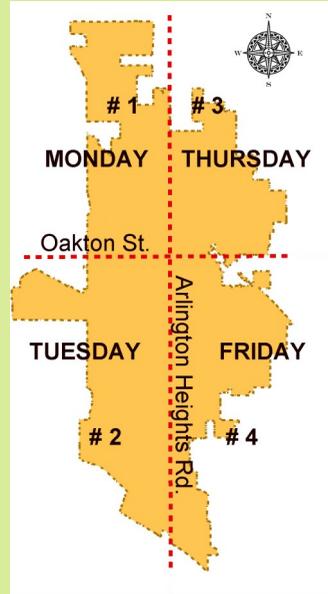
Residents can purchase landscape waste stickers from local retailers and apply the stickers to bags or bundles of landscape waste. The stickers are \$2.60 each. ***NEW* Fall Leaves 2:1 Program** November 1 through December 15, residents need only place 1 sticker for every 2 bags of leaves set out for collection. The list of stores selling stickers is available at www.vah.com under Residents and at www.groot.com. Stickers are also available at Village Hall & the Arlington Heights Senior Center.

Landscape Waste Subscription Program \$135/season:

Residents may subscribe to the program which allows three (3) unstickered bags or bundles per week Apr 1-Oct 14. Fall collection from Oct 15-Dec 15 allows ten (10) unstickered bags or bundles per week at the curbside for collection. Food scraps are NOT permitted with base subscription program.

Primary Service Days:

- Monday**
North of Oakton St. & West of Arlington Heights Rd
- Tuesday**
South of Oakton St. & West of Arlington Heights Rd
- Thursday**
North of Oakton St. & East of Arlington Heights Rd
- Friday**
South of Oakton St. & East of Arlington Heights Rd



Holiday Collection Changes:

HOLIDAY	QUADRANT COLLECTION DAY			
	#1	#2	#3	#4
Memorial Day Mon., May 30 th	Tuesday	Wednesday	Friday	Saturday
Independence Day Mon., July 4 th	Tuesday	Wednesday	Friday	Saturday
Labor Day Mon., Sept. 5 th	Tuesday	Wednesday	Friday	Saturday
Thanksgiving Thurs., Nov. 24 th	Monday	Tuesday	Friday	Saturday
Christmas Sun., Dec. 25 th	Tuesday	Wednesday	Friday	Saturday
New Year's Day Sun., Jan. 1 st	Tuesday	Wednesday	Friday	Saturday



Groot Industries
2500 Landmeier Road
Elk Grove Village, IL 60007

Bulk Rate
U.S. Postage Paid
Permit No.

Resident

Important Notice: New Once Per Week Collection Program



Announcing Once Per Week Refuse Collection Beginning Monday, April 4th.

New Refuse Cart Program:

Each resident not currently renting a cart will be delivered a 95 gallon refuse cart during the last two weeks of March. If you prefer to receive a smaller 65 or 35 gallon cart for refuse, residents must request by email at vah@groot.com or by phone at 800-244-1977. There is no cost for the refuse carts, and residents currently renting refuse carts will no longer be charged a rental fee. If you choose to receive the standard 95 gallon cart, you do not need to contact Groot. Deadline for ordering a smaller cart is March 1, 2016.

30 days after delivery, residents may contact Groot to request a different sized cart at no charge. Any additional annual switches will cost \$25 each.

Locations to View Carts:

- Senior Center • Village Hall
- Public Works • Public Library
- Downtown Train Station



Changes to Refuse Collection Frequency:

Beginning on Monday April 4, 2016, residents who do not contact Groot will default to once per week refuse collection. Residents choosing to subscribe for twice per week refuse collection must contact Groot at the above email or phone number before April 1, 2016. Level of service changes may be made once annually at no charge. Any additional level of service changes will cost \$25.

Changes to Solid Waste Collection Days:

The Village will be divided into 4 quadrants for collection. **Refuse, recycling and landscape waste will all be collected on the same day (Primary Day).** Residents subscribing for twice a week refuse collection will have refuse collected on Monday & Thursday or Tuesday & Friday. Recycling and landscape waste will occur on the primary collection day as shown on the enclosed map.

Recycling Program—Please, NO Plastic Bags

SINGLE-SORT RECYCLE PROGRAM

Unlimited recyclable materials are collected on your primary day of service. Materials do not need to be separated. Residents may exchange their 65 gallon cart to a 35 or 95 gallon cart at no charge by contacting Groot at vah@groot.com.

PREPARATION OF MATERIALS:

- Non-paper materials and paper materials may be commingled (mixed together) in the recycling carts.
- **Carts must be kept 10 feet from parkway trees, mail boxes and 4 feet from other carts.**
- Flatten all corrugated cardboard boxes and paperboard/chipboard in 2'x2' sections, and remove any non-paper packing material.
- Materials that exceed cart capacity may be placed in paper bags and placed beside the cart.
- Contact Groot to replace a damaged or lost cart.
- **Do not place recyclable materials in plastic bags or use plastic or silver duct tape.**
- Empty and rinse containers before recycling. Metal lids may be left on containers.

Please place only approved items in the recycling cart: The collector is trained to check the contents of the cart. If there are foreign materials present, the cart will be left with a violation notice.

PAPER	PLASTIC
	
All Paper	All Bottles
	
All Cardboard All Cartons	All Containers
	
Chipboard	All Jugs Large Plastic Items
NO	NO
	
Paper Towels, Tissues, Diapers	Bags, Sheets, Styrofoam, Hoses
METAL	GLASS
	
Aluminum, Steel, Tin Cans, Aerosol Cans	All Jars
	
Pots and Pans	All Bottles
	
Aluminum Foil, Pans, Trays	Mirrors, Windows, Dishware
NO	NO
	
Cords, Auto Parts, Electronics	Mirrors, Windows, Dishware

Electronics Landfill Ban & Hazardous Household Waste:

Certain items are prohibited from being disposed of in landfills. Groot will collect, at the curb, up to 6 electronic items for \$30. Contact Groot at 800-244-1977 to schedule a curbside collection. Visit www.swancc.org for a complete list of banned electronic items, a list of hazardous household waste and other options, or call SWANCC at 847-724-9205.

Rates:

Solid waste collection rates are listed below. Quarterly bills will be sent to residences prior to each billing period. Payment is due the first day of the second month of the three-month billing period. To pay bills on-line, register at www.groot.com.

Rate Schedule Effective 4/1/2016		Monthly Cost
Curbside Service	once per week	\$17.50
	twice per week	\$24.50
Back Door Service	once per week	\$28.00
	twice per week	\$40.00
Curbside Service For Seniors	once per week	\$14.88
	twice per week	\$20.83
Back Door Service For Seniors	once per week	\$23.80
	twice per week	\$34.00
Curbside Service Low income/ disabled	once per week	\$8.75
	twice per week	\$12.25
Back Door Service Low income/ disabled	once per week	\$14.00
	twice per week	\$20.00
Sticker Price for landscape waste collection per bag or bundle		\$2.60 each*
Landscape waste bag/bundle subscription program—No food scraps allowed		\$135 annually
Landscape waste/food scrap cart subscription program	95-gallon cart	\$165 annually
	65-gallon cart	\$150 annually
Remodeling refuse rate per cubic yard in excess of one cubic yard		\$15
Electronics Recycling, up to 6 items per pick up		\$30
Additional Refuse Cart Rental		\$5 monthly
*Nov 1-Dec 15: 2:1 Leaves Program		

Remodeling Refuse:

A fee of \$15 per cubic yard will be charged for collection of any construction material in excess of 1 cubic yard, generated from “do it yourself” home remodeling projects. If a contractor is used, the contractor is responsible for disposing of all construction material.

Senior Citizens Discount:

Single-family households where the head of the household is age 65 or older, are eligible for a discounted collection rate (see rate schedule). This discount does not apply to landscape waste stickers, the landscape waste subscription programs, or the Special Collection rate. Contact the Arlington Heights Senior Center at 847-253-5532 for application details. The discount will begin the next Groot billing cycle following completion and approval of the application. If a senior household is currently registered for the discount, it is not necessary to re-apply.

Back Door Service:

Back door collection is an option and offers a number of advantages, residents do not have to carry the refuse to the street; persons who will be away for a few days will not have to ask neighbors to move their refuse cart to the curb for them. Back door service does not apply to recycling or landscape waste collection. Call Groot to subscribe to back door service at 800-244-1977.

White Goods:

Groot will collect refrigerators, freezers, air conditioners, washers, dryers, dishwashers, hot water tanks, dehumidifiers, and other white goods at no extra charge once a week. Residents must call Groot at 800-244-1977 to schedule collection of white goods. Items should not be placed at the curb until the evening before the scheduled collection.

Other Discounts:

Persons with disabilities or whose household income is less than \$16,000 per year, are eligible for a discounted collection rate (see rate schedule). This discount does not apply to landscape waste stickers, the landscape waste subscription programs, or the Special Collection rate. Please call the Village’s Disability Services Coordinator at 847-368-5793 for more information and an application.

For additional information regarding landscape waste preparation, vacation holds or moving in or out, please call 800-244-1977 or visit www.groot.com.

