



# Village of Arlington Heights

## Winner of the Chaddick Municipal Development Process Award

Receipt of the award reinforces the Village's "pro-business friendly" commitment as well as the development and implementation of fair and equitable development processes that facilitates development of the highest quality in the most efficient and timely manner.

**"The award recognizes Arlington Heights for its exemplary, ongoing commitment to reviewing and improving its development approval processes. In particular, the panel was impressed by the continuous nature of Arlington Heights' development process review initiatives, as well as the responsiveness, highly professional quality and customer service orientation demonstrated by the initiatives. Your standout accomplishments provide a model for other communities seeking to achieve excellence in their development approval process."**

**Chaddick Award Coordinator**

### **New initiatives in the process have included:**

- A Resource Guide to the Development and Permit Process.
- Issuance of an Early Review process before the Village Board.
- Assignment of pencil dates for Plan Commission projects.
- Creation of an Administrative Review Process for certain eligible Design Commission projects.
- Development and publication of Single Family Design Guidelines.
- Creation of a Process Review Committee in 2008 and 2009 to internally review the Permit Review Process.
- Creation of a new web site and improved communication materials.
- Establishment of an Illinois Small Business Development Center in the Planning & Community Development Office.
- Development of a Sign Code Tool Kit.
- Creation of Zoning Code checklists.
- "Click to Gov" permit tracker.
- Creation of consistent applications.

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