

# Contacts For Your Assistance

**Village Hall main phone number (847)368-5000**

*All Village phone numbers require the (847) area code.*

## Codes for Village Departments & Services

**BD** = Building Department 368-5560  
**CR** = Community Relations 368-5104  
**EN** = Engineering 368-5250

**FW** = Finance/Water Billing 368-5500  
**FR** = Fire 368-5450  
**HL** = Health 368-5760

**HR** = Human Resources 368-5161  
**LG** = Legal 368-5700  
**PL** = Planning & Community Development 368-5200

**PO** = Police 368-5300  
**PW** = Public Works 368-5800  
**SC** = Senior Center 255-5532

**VC** = Village Clerk 368-5541  
**VM** = Village Manager 368-5100

## Other Important Phone Numbers

**Police & Fire Services 911**  
Arlington Heights Memorial Library 392-0100  
Arlington Heights Park District 577-3000  
Comcast Cable 1-866-594-1234  
Wide Open West Cable 1-866-496-9669  
AT&T U-verse 1-800-ATT-2200  
Commonwealth Edison 1-800-334-7661  
Groot Recycling & Waste 1-800-244-1977  
JULIE (Before You Dig) 1-800-892-0123  
NICOR 1-888-642-6748  
Northwest Community Hospital 618-1000  
O'Hare Noise Complaints 368-5760  
Snow Hotline 368-5834  
Public Works - After Hours 368-5800

## Village of Arlington TTY Phone Numbers

Village Hall Switchboard 978-9007  
Health Department 368-5794  
Senior Center 797-5310  
Police Front Desk 368-5449

## Areas of Interest

**BD** Addresses / Street Names  
**VM** Administration  
**PO** Animal Questions  
**FW** Animal Registration  
**BD** Apartment Inspection

**BD** Apartment Housing Code  
**PL** Arlington Economic Alliance  
**PL** Arts Commission  
**EN** Bicycle Advisory Commission  
**EN** Bicycle Questions

**PW** Block Parties  
**HL** Board of Health  
**EN** Board of Local Improvements  
**VM** Boards and Commissions  
**FW** Budget Questions

**BD** Building Code Enforcement  
**BD** Building Code Review Board  
**BD** Building Permits  
**PL** Business Assistance / Marketing & Development  
**BD** Business Licenses

**VM** Cable Questions  
**HL** Commission for Citizens with Disabilities  
**PL** Community Development  
**PL** Community Development Block Grants (CDBG)  
**CR** Community Events

**PL** Comprehensive Plan  
**PL** Consolidated Plan / Housing Programs  
**HL** Counseling Services  
**PO** Crime Prevention  
**PL** Demographics / Census

**PL** Design Commission  
**PL** Design Review  
**HL** Disability Issues  
**PL** Discrimination in Housing  
**PL** Downtown Redevelopment

**BD** Driveway Permits  
**PL** Economic Development Assistance  
**VC** Election Information  
**CR** Electronic Sign (NW Hwy. & Arl. Hts., Rd.)  
**HL** Emergency Financial Assistance

**HR** Employment  
**HL** Environmental Control Commission  
**CR** Events

## Areas of Interest

**PL** Fence Code  
**BD** Fence Permits  
**BD** Fire Inspections  
**PW** Flooding (Streets)  
**EN** Flooding (Yards)

**EN** Flood Plain Maps  
**HL** Food Establishment & Area Inspections  
**LG** Freedom of Information Requests  
**PL** Homebuyer Assistance Programs  
**PL** Home Rehabilitation Loans

**PL** Housing Commission  
**HL** Human Services Assistance  
**HL** Immunizations  
**BD** Inspections of Buildings  
**PL** Landscape Planning / Inspections

**PL** Land Use Variations  
**PO** Law Enforcement  
**LG** Legal Questions regarding Village Code  
**VM** Liquor Licenses  
**VM** Meeting Room Reservation

**PL** Multi-Family Rehab  
**HL** Nuisance Abatement  
**HL** Nurse / Clinics / Home Visits  
**BD** Occupancy Permit  
**VC** Ordinances

**EN** Parking Lot Construction Requirements  
**FW** Parking Permits  
**PO** Parking Regulations  
**PO** Parking Tickets  
**PW** Parkway Signs

**PL** Plan Commission  
**BD** Plan Review (Buildings)  
**EN** Plan Review (Site Work & Public Improvements)  
**PL** Planned Unit Development (PUD)  
**PL** Planning

**BD** Plumbing Permits  
**LG** Prosecution Matters  
**HL** Radon Testing  
**BD** Raffle Tickets  
**HL** Recycling Collections

**PL** Rezoning  
**FW** Sales Tax Rates  
**PW** Sanitary Sewer Backups

## Areas of Interest

**EN** Sanitary Sewer Connections / New  
**SC** Senior Citizens Information  
**EN** Sidewalk Repair / Installation  
**BD** Sign Permits  
**PL** Sign Variations

**PL** Sign Code  
**PL** Single Family Rehab  
**PW** Snow Plowing  
**BD** Solicitor Information  
**FW** Special Assessment Areas

**EN** Stop Signs  
**EN** Sump Pumps  
**EN** Surveys (Land)  
**PL** Tax Increment Financing (TIF)  
**PL** Teardown Guidelines

**PO** Traffic Control  
**EN** Traffic Engineering  
**PO** Traffic Tickets  
**PL** Tree Preservation (Private Property)  
**PW** Tree Trimming (Public Property)

**FW** Vehicle Registration / Vehicle Stickers  
**PO** Vehicle Towing  
**VM** Village Board Meetings / Information  
**LG** Village Code  
**VM** Volunteering

**VC** Voter Registration  
**PW** Water Backflow and Metering  
**FW** Water Billing Questions  
**EN** Water Connection / New  
**PW** Water Main Breaks

**FW** Water / Sewer Rates  
**HL** Water Well Testing  
**CR** Website Questions  
**HL** Weed Problems  
**HL** Yard Waste Collection

**PL** Zoning Board of Appeals (ZBA)  
**PL** Zoning Change / Rezoning  
**PL** Zoning Questions