

Landscape Waste/Food Scrap

Subscription Program:

Arlington Heights residents may participate in food waste composting by subscribing to the new 95 or 65 gallon landscape subscription program.



- Residents must subscribe for service.
- Food scraps may only be placed inside the cart.
- No food scrap material is permitted in paper landscape bags.
- Landscape outside of carts must be stickered.
- Subscriptions cannot be prorated.
- Between October 15th-Dec 15th, up to 7 unstickered landscape bags or bundles may be placed at the curbside next to the cart.

	April 2nd -Dec 15
95 Gallon	\$175.98/season
65 Gallon	\$159.98/season

What Food Scraps May Be Composted?

Yes	No
Fruits	Teabags & coffee filters
Vegetables	Meat, poultry or seafood (no shells or bones)
Bread, Grains	Paper products (paper towels, plates, napkins, egg cartons, pizza boxes)
Pasta, Cereal	Glass, plastics & styrofoam
Dairy (no liquids)	Diapers, pet litter & waste
Coffee grounds & tea leaves	Liquids, grease & oil

Landscape Sticker Program:

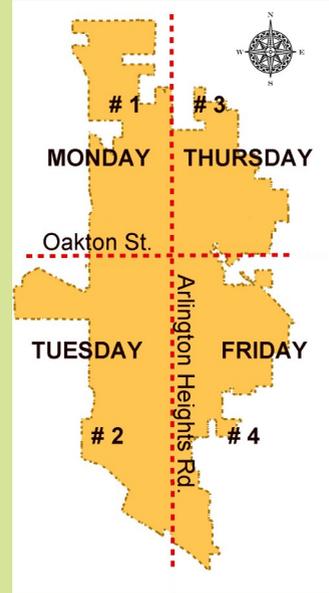
Residents can purchase landscape waste stickers from local retailers and apply the stickers to bags or bundles of landscape waste. The stickers are \$2.85 each. **Fall Leaves 2:1 Program** October 29th through December 15th, residents need only place 1 sticker for every 2 bags of leaves set out for collection. The list of stores selling stickers is available at www.vah.com under Residents and at www.groot.com. Stickers are also available at Village Hall & the Arlington Heights Senior Center.

Landscape Waste Subscription Program \$144.00/season:

Residents may subscribe to this program which allows 3 unstickered bags or bundles per week April 2nd–October 13th. Fall collection from October 15th–December 15th allows 10 unstickered bags or bundles at the curb for collection. Food scraps are NOT permitted with base subscription program.

Primary Service Days:

- Monday**
North of Oakton St. & West of Arlington Heights Rd
- Tuesday**
South of Oakton St. & West of Arlington Heights Rd
- Thursday**
North of Oakton St. & East of Arlington Heights Rd
- Friday**
South of Oakton St. & East of Arlington Heights Rd



Holiday Collection Changes:

HOLIDAY	QUADRANT COLLECTION DAY			
	#1	#2	#3	#4
Memorial Day Mon., May 25th	Tuesday	Wednesday	Friday	Saturday
Independence Day Sat., July 4 th	Monday	Tuesday	Thursday	Friday
Labor Day Mon., Sept. 7th	Tuesday	Wednesday	Friday	Saturday
Thanksgiving Thurs., Nov. 26th	Monday	Tuesday	Friday	Saturday
Christmas Fri., Dec. 25 th	Monday	Tuesday	Thursday	Saturday
New Year's Day Fri., Jan. 1 st	Monday	Tuesday	Thursday	Saturday



Groot Industries
2500 Landmeier Road
Elk Grove Village, IL 60007



**Arlington Heights Solid Waste Program
General Information**

April 1, 2020 - March 31, 2021

The Village of Arlington Heights in partnership with Groot Industries is proud to provide residents of Arlington Heights this Solid Waste Collection Guide.

Refuse Collection Program:

Refuse is collected once per week. Residents choosing to subscribe for twice per week refuse collection must contact Groot by email at vah@groot.com or by phone at 800-244-1977.

Solid Waste Collection Days:

The Village is divided into 4 quadrants for collection. **Refuse, recycling and landscape waste will all be collected on the same day (Primary Day).** Residents subscribing for twice a week refuse collection will have refuse collected on Monday & Thursday or Tuesday & Friday. Recycling and landscape waste will occur on the primary collection day as shown on the enclosed map.

Solid Waste Collection Highlights

- Unlimited Weekly Collection of Household Waste
- One Bulk Item Per Week
- Landscape Waste Must Be Stickered. Subscription Programs Available – Details Enclosed.
- Free Online Bill Pay at www.groot.com and Auto Pay Program with a Credit Card - Call 800-244-1977



Groot Contact Information vah@groot.com,
800-244-1977 or www.groot.com

Hours of Collection

7:00 am to 6:00 pm. All solid waste (refuse, recycling and landscape waste) must be at the curb for collection no later than 7:00 am. **Groot will not return to collect items that were not at the curb at 7:00 am. Items may not be placed at the curb before 7:00 pm the day before collection, April through October, or before 4:00 pm November through March.**

Cart Placement

Do not place carts in the street. **Place carts 10 feet from parkway trees and mailboxes and 4 feet from other carts.** Carts must be removed from the curb no later than 8:00 am the day after collection. **Carts may not be stored in the front yard.**

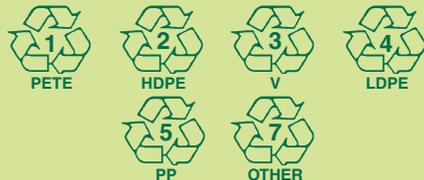
Refuse Cart Program

Groot provides each residence with a refuse cart. Bags or disposable containers of refuse that do not fit in the refuse cart may be placed next to the refuse cart for collection. Bags and disposable containers cannot exceed 50 pounds. Carpeting and padding must be rolled, tied, less than five feet in length and less than 50 pounds. Residents may contact Groot to request a different sized cart. There is no charge for the initial cart size change. Any additional changes of cart size will cost \$25 each.

Single-Sort Recycling Program

Unlimited recyclable materials are collected on your primary day of service. Materials do not need to be separated. For a list of recyclable items and how to prepare them, visit <http://www.groot.com/waste-management-chicago/what-to-recycle>

- **DO NOT PLACE PLASTIC BAGS IN YOUR RECYCLING CART OR USE SILVER DUCT TAPE.**
- Place all recyclable materials into your recycling cart.
- Flatten all corrugated cardboard boxes and paperboard/chipboard in 2'x2' sections, and remove any non-paper packing material.



Electronics Landfill Ban & Hazardous Household Waste:

Certain items are prohibited from being disposed of in landfills. Groot will collect, at the curb, up to 6 electronic items for \$32.16. Contact Groot at 800-244-1977 to schedule a curbside collection. Visit www.swancc.org for a complete list of banned electronic items, a list of hazardous household waste and other options, or call SWANCC at 847-724-9205.

Service Interruption for Vacation

If you will be on vacation for 30 days or more, please contact Groot to interrupt service before you leave. There will be no charge for service while you are gone if you have called prior to leaving.

Moving In or Out?

New residents must contact Groot to begin service. Persons moving out of a home must contact Groot to discontinue service and to avoid billings in your name after moving out.

Landscape Waste Collection Season: April 2nd through December 15th, on your primary service day.

Landscape Waste Bags: Landscape waste may be placed in two-ply, 30 gallon, biodegradable paper landscape waste bags. Bags must not weigh more than 50 pounds each. Tape must not be used to close the bag because it will not compost.

Landscape Waste Bundles: Brush and small limbs may be tied into bundles with biodegradable twine. Bundles must not exceed 5 feet in length, 2 feet in diameter, or 50 pounds. Limbs must not exceed 6 inches in diameter.

Logs: Logs greater than 6 inches in diameter will be disposed of as refuse. No sticker is required. There is a 1 cubic yard limit.

Sticker Return: Stickers left over at the end of the season may be used for the next landscape waste season. Please do not return unused stickers to area merchants.

Christmas Trees: Christmas trees will be collected on your primary solid waste collection day from January 2nd through January 14th. Landscape waste stickers are not necessary for Christmas trees. Plastic bags must be removed from Christmas trees.

Rates:

Solid waste collection rates are listed below. Quarterly bills will be sent to residences prior to each billing period. Payment is due the first day of the second month of the three-month billing period. To pay bills on-line, register at www.groot.com.

Rate Schedule Effective 4/1/2020		Monthly Cost
Curbside Service	once per week	\$18.33
	twice per week	\$25.84
Back Door Service	once per week	\$29.58
	twice per week	\$42.44
Curbside Service For Seniors	once per week	\$15.59
	twice per week	\$21.96
Back Door Service For Seniors	once per week	\$25.14
	twice per week	\$36.08
Curbside Service Low income/ disabled	once per week	\$9.17
	twice per week	\$12.91
Back Door Service Low income/ disabled	once per week	\$14.79
	twice per week	\$21.22
Sticker Price for landscape waste collection per bag or bundle (2 for 1 bags of leaves Oct 29th through Dec 15th)		\$2.85 each*
Landscape waste bag/bundle subscription program— <u>No food scraps allowed</u> Effective January 1, 2017		\$144.00 annually
Landscape waste/food scrap cart subscription program Effective January 1, 2017	95-gallon cart	\$175.98 annually
	65-gallon cart	\$159.98 annually
Remodeling refuse rate per cubic yard in excess of one cubic yard		\$16.08
Electronics Recycling, up to 6 items per pick up		\$32.16
Additional Refuse/Recycle Cart Rental		\$5.37 monthly
*Oct 29th - Dec 15th: 2:1 Leaves Program		

Remodeling Refuse:

A fee of \$16.08 per cubic yard will be charged for collection of any construction material in excess of 1 cubic yard, generated from “do it yourself” home remodeling projects. If a contractor is used, the contractor is responsible for disposing of all construction material.

Senior Citizens Discount:

Single-family households where the head of the house hold is age 65 or older, are eligible for a discounted collection rate (see rate schedule). This discount does not apply to landscape waste stickers, the landscape waste subscription programs, or the Special Collection rates. Contact the Arlington Heights Senior Center at 847-253-5532 for application details or visit us at 1801 W. Central Rd. with your driver’s license or state ID **and** Groot bill. The discount will begin the next Groot billing cycle following completion and approval of the application. If a senior house-hold is currently registered for the discount, it is not necessary to re-apply. AH Senior Center hours: Monday and Wednesday (8:30-8:00 p.m.), Tuesday, Thursday & Friday (8:30-4:30), & Saturday (8:30-12:30).

Back Door Service:

Back door collection is an option and offers a number of advantages, residents do not have to carry the refuse to the street; persons who will be away for a few days will not have to ask neighbors to move their refuse cart to the curb for them. Back door service does not apply to recycling or landscape waste collection. Call Groot to subscribe to back door service at 800- 244-1977.

White Goods:

Groot will collect refrigerators, freezers, air conditioners, washers, dryers, dishwashers, hot water tanks, de-humidifiers, and other white goods at no extra charge once a week. Residents must call Groot at 800-244-1977 to schedule collection of white goods. Items should not be placed at the curb until the evening before the scheduled collection.

Other Discounts:

If your household income is less than \$16,000 per year, persons with disabilities and those over 65 years old are eligible for a discount (see attached schedule). This discount does not apply to landscape waste stickers, the landscape waste subscription programs, or the Special Collection rates. Contact the Village’s Disability Services Coordinator at 847-368-5793 for more information and an application.

For additional information regarding landscape waste preparation, vacation holds or moving in or out, please call 800-244-1977 or visit www.groot.com.

